

PRG Meeting 08/02/2017 Minutes

Present: Carly Griffin, Dr Stedall, Ann Ray, Susan Hammerton, Anne Willoughby, Carol Spinks, Chris Jackson, Mary Friend and Phillip Steadman.

1. CQC

As most of the PRG know, the surgery had a CQC inspection on Monday 9th January. It went well and all feedback that was received on the day was positive. The lead inspector has been in contact with Carly and Greg several times since the inspection requesting further information. We are still awaiting the rating and it will be available sometime in March. Carly will call all PRG members when the results come back to inform all members of the outcome.

2. GP update

Dr Sanghera the ST3 registrar has now left us to move on to her next placement. We wish her well for the future. Dr Uppala will also be leaving us in March to start her maternity leave. Good luck Dr Uppala. Dr Farhat the ST3 trainee from 2015 will be coming back to Mossley to do some locum sessions for us. We look forward to having her back.

3. PRG suggestion box

There is now a suggestion box in the waiting room. The PRG requested this following last year's survey. Ann Ray has the key for this. She will empty the

suggestion box before every meeting and bring all comments to the meeting for discussion.

4. Awareness day money raised

The surgery has been looking in to purchasing a portable spirometry machine for COPD reviews on the housebound. This is still being researched. Carly will update the PRG on this at the next meeting.

5. Newsletter no 4

Newsletter number 4 was discussed. Carly will type this up and send to all PRG members for their approval. It was decided that the topics on the newsletter would be: Pharmacists, New Nurse Lisa Dudley, Facebook, Twitter, Dr Uppala and Dr Sanghera leaving us, new Saturday clinics, online services and CQC.

6. A.O.B

- It was decided that at the next meeting we would arrange a date for another awareness day in the summer. The last awareness day went very well. It was agreed that we would have another one this year and invite some different agencies. This will be added to the agenda for the next meeting.
- It was mentioned that the process for online registration was very complicated for patients. Carly will create a step by step guide for patients to help with the registration process of this. Reception staff will give out the paperwork with registration forms. This will also be in the next newsletter.
- There was a query with the sharps bins that were being given out by Mossley Chemist. Carly has called Davinder to clarify what the procedure is regarding disposing of sharps bins. Davinder has raised this query with the CCG who are looking in to this and are calling him

back. Davinder will call Carly with an update on this when he has an answer.

- Carly informed the PRG that the Expert Patient Programme will be using a room at Mossley Fields. The next course will start in March for 6 weeks. This will hopefully help with the uptake of this scheme.

Next meeting to be arranged for some time in May.